



Dallas Service Center Lead Times

Date: March 8, 2024

Subject: Weekly shipping schedule for orders received the week of March 11, 2024

The chart below lists the average lead-times demonstrated from the Dallas Regional Service Center to target a 98%+ on time delivery. Actual lead-times may vary and will be noted on the order acknowledgement taking into consideration final information date, complexity and quantities of material ordered. Thank you for your continued support.

This is a weekly update. An updated schedule will be sent next week at a similar time.

Product Category	Current Lead-Time
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Frames	
1. Stock frames and parts	1 week
2. 3-sided frames, KD and face welded and double egress**	2-3 weeks
3. Specialty frames - lead-lined****, ballistic, kerf, etc.	5-6 weeks
4. Full profile weld and elevations (KD or welded)	3-4 weeks
5. Tornado/FEMA Frames (produced by Steelcraft)	10 weeks
6. Express frames**	5 days, Contact Factory
7. Finish painted frames	Contact Factory

Doors	
1. Stock doors	1 week
2. Non-stock doors, DP Series	2-3 weeks
3. Non-stock doors, DL/DE Series (inc. Hurricane)	4-5 weeks
4. Specialty doors - bullet, lead-lined**, STC > 43, etc.	5-6 weeks
5. Tornado/FEMA Doors (produced by Steelcraft)	10 weeks
6. Express doors, 2 week express	Contact Factory
7. Finish painted doors	Contact Factory

* Please review ship date on order acknowledgement due to some limited supplier material challenges.

** Express frames have limited capacity and are filled on a first come first serve basis. Please call to confirm availability. Elevations requiring mullions and full profile welds are not part of this program currently.

*** Double egress frames over 17-1/2" jamb depth will be filled through our main factory & will follow those stated lead times.

**** Lead-lined material currently at 12 weeks.

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