

Dallas Service Center Lead Times

Date: April 24, 2025

Subject: Weekly shipping schedule for orders received the week of April 28, 2025

The chart below lists the average lead-times demonstrated from the Dallas Regional Service Center to target a 98%+ on time delivery. Actual lead-times may vary and will be noted on the order acknowledgement taking into consideration final information date, complexity and quantities of material ordered. Thank you for your continued support.

Product Category	Current Lead-Time
Frames	
1. Stock frames and parts	1 week
2. 3-sided frames, KD and face welded and double egress***	2-3 weeks
3. Specialty frames - lead-lined****, ballistic, kerf, etc.	7-8 weeks
4. Full profile weld and elevations (KD or welded)	3-4 weeks
5. Tornado/FEMA Frames (Contact Steelcraft for ordering at SteelcraftOrderEntry@allegion.com)	---
6. Express frames**	5 days, Contact Factory
7. Finish painted frames	Contact Factory
8. Stainless Steel Frame – send requests to republic.estimateding@allegion.com for net pricing	7-8 weeks
Doors	
1. Stock doors	1 week
2. Non-stock doors, DP Series	2-3 weeks
3. Non-stock doors, DL/DE Series	8-9 weeks
4. Non-stock doors, DL/DE Series Steel Stiffened (including hurricane)	9 weeks
4. Specialty doors - bullet, lead-lined**, STC > 43, etc.	9-10 weeks
5. Tornado/FEMA Doors (Contact Steelcraft for ordering at SteelcraftOrderEntry@allegion.com)	---
6. Express doors, 2 week express	Contact Factory
7. Stainless Steel Door – send requests to republic.estimateding@allegion.com for net pricing	7-8 weeks

* Please review ship date on order acknowledgement due to some limited supplier material challenges.

** Express frames have limited capacity and are filled on a first come first serve basis. Please call to confirm availability. Elevations requiring mullions and full profile welds are not part of this program currently.

*** Double egress frames over 17-1/2" jamb depth will be filled through main factory & will follow those lead times.

**** Lead-lined material currently at 12 weeks.