

Republic Dallas Service Center

Date: January 22nd, 2020



The chart below lists the average lead-times demonstrated from the Dallas Regional Service center to target a 98%+ on time delivery. Actual lead-times may vary and will be noted on the order acknowledgement taking into consideration final information date, complexity and quantities of material ordered.

This is a weekly update and an updated schedule will be sent next week at a similar time.

Thank you for your continued support.

Product Category	Average Lead-Time	Current Week Lead-Time
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Frames		
1. Stock frames and parts	1 week	No change
2. 3-sided frames, KD and face welded and double egress**	10 days	10-12 days
3. Specialty frames - lead-lined, ballistic, kerf, etc.	3-4 weeks	7 weeks
4. Full profile weld and elevations (KD or welded)	10 days	12-15 days
5. FEMA Frames (produced by Steelcraft)	8 weeks	
6. Express frames**	Contact Factory	
7. Finish painted frames	Contact Factory	

Doors		
1. Stock doors	1 week	No change
2. Non-stock doors, DP Series	2-3 weeks	3-4 weeks
3. Non-stock doors, DL/DE Series	3-4 weeks	4-5 weeks
4. Specialty doors - bullet, STC > 43, etc.	5 weeks	7 weeks
5. FEMA Doors (produced by Steelcraft)	8 weeks	
6. Express doors, 2 week express	Contact Factory	
7. Finish painted doors	Contact Factory	

* Products requiring specialty louvers & light kit types and sizes may extend lead-times depending on supplier.

** Express frames have limited capacity and are filled on a first come first serve basis. Please call to confirm availability. Elevations requiring mullions and full profile welds are not part of this program currently.

*** Double egress frames over 17-1/2" jamb depth will be filled through our main factory and will follow those stated lead times.

Thank you for your business!

Dallas Regional Customer Care (972) 313-4200